



# Hamburg Township Library Needs Assessment 2017



Please take a few minutes to complete the following survey to help us better serve you.  
Surveys can be returned by mail, at the front desk of the library,  
or completed online at [www.hamburglibrary.org](http://www.hamburglibrary.org).

- 1) Do you have a Hamburg Township Library card?  YES  NO
- 2) Do you visit the library building?  YES  NO  
If Yes: Are you generally satisfied with the hours, facility, services?  YES  NO  
If No: Why not? \_\_\_\_\_
- 3) Do you visit the library website?  YES  NO  
If Yes: Is it helpful to you; do you find the information you need?  YES  NO  
If No: Why not? \_\_\_\_\_
- 4) Have you used the library for purposes other than checking out materials? (Check all that apply)  
 Home association/group meeting  Tutoring and/or study rooms  
 Homebound delivery  Computers or WiFi  
 Library sponsored enrichment programs  Other \_\_\_\_\_
- 5) Do you use MeLCat (the inter-library loan service)?  YES  NO
- 6) Where do you learn of library events? (Check all that apply)  
 Library newsletter  Newspapers  Library website  
 Library social media  Radio station  School flyers or school social media  
 Posted flyers around town  Word of mouth  Other: \_\_\_\_\_
- 7) The library's newsletter is mailed three times a year to all Township households.  
Do you read the paper copy mailed to you?  YES  NO  
Do you read the newsletter on the library's website?  YES  NO  
Do you pick up a copy at the library because you do not receive it?  YES  NO
- 8) Do you participate in Children/Youth programs at the library?  YES  NO (Check all that apply)  
 Storytimes  Summer Reading Program  
 Halloween party or Santa visit  Craft programs throughout the year
- 9) Do you participate in Adult programs at the library?  YES  NO (Check all that apply)  
 Monthly book club  Lunch & Learns  Great Decisions  
 Enrichment programs  Local history programs  Craft programs  
 AARP free tax filing  Movies  Fall Art Fair  
 Other: \_\_\_\_\_
- 10) Do you have a computer in your home?  YES  NO  
If Yes: Do you have internet access in your home?  YES  NO
- 11) Are you interested in computer classes?  YES  NO (Check all that apply)  
 Basic computer/Microsoft programs  Mobile devices  Basic internet and email  
 Basic social media  Other: \_\_\_\_\_

12) Do you read books/listen to audiobooks on mobile devices?  YES  NO  
Have you used the library's ebook service to download e-materials?  YES  NO

13) What online library services have you used? (Check all that apply)

<input type="checkbox"/> Online catalog	<input type="checkbox"/> Axis360 ebooks and eaudiobooks	<input type="checkbox"/> Mango language learning
<input type="checkbox"/> Ancestry Library Edition	<input type="checkbox"/> Zinio magazines (now RB Digital)	<input type="checkbox"/> Hoopla <input type="checkbox"/> MeL Databases
<input type="checkbox"/> Other magazines and newspapers listed on the library's website with online access		
<input type="checkbox"/> Are there other online services you would like the library to offer? If so, please list:		

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14) Do you follow the library on Facebook, Instagram, Twitter, or subscribe to the library's email list?  YES  NO

15) Have you used any of the following non-traditional library services? (Check all that apply)

<input type="checkbox"/> Laminator	<input type="checkbox"/> Die cut machine	<input type="checkbox"/> Ukulele	<input type="checkbox"/> Copier
<input type="checkbox"/> Fax machine	<input type="checkbox"/> Scanner	<input type="checkbox"/> Exam proctoring for distance education	

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16) Are there other services you would like to see the library offer?

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Thank you for completing the needs assessment survey!

----- Fold along dotted lines and tape shut to mail back to library. -----

Place  
Stamp  
Here

Hamburg Township Library  
10411 Merrill Rd  
P.O. Box 247  
Hamburg, MI 48139